



NEW HAMPSHIRE
DHHS
DEPARTMENT OF
HEALTH & HUMAN SERVICES

Provider Meeting

Bureau of Developmental Services

March 2023

Agenda

1. Training Schedule and Overview
2. Rule Updates
3. Provider Readiness Updates
4. Question and Answer

Training Schedule and Overview



Readiness Training Schedule

BDS is committed to providing support to service coordinators in preparation for 7/1.

BDS Provider Readiness Meetings

- **BDS Monthly Connection with Service Coordination and Intake Departments**

- Every 2nd and 4th Wednesday of the month from 2-3:30pm.

https://teams.microsoft.com/l/meetup-join/19%3ameeting_YmVmNDM1MDMtNDhhMS00MDE4LWEwM2MtMTJiNDdlZWUzZjQ4%40thread.v2/0?context=%7b%22Tid%22%3a%22992deae9-1c4c-42c8-a310-5088af55ba74%22%2c%22Oid%22%3a%22c3986336-a59e-4f47-aa37-cd2e72c8db70%22%7d

- **BDS Bi-Weekly Provider Readiness Open Office Hours**

- Every other Tuesday starting March 28th from 11-12pm.

<https://nh-dhhs.zoom.us/j/85809901209?pwd=bnEyM0FrdzZXZlZWVXOWF4b0tPanRpQT09>
Meeting ID: 858 0990 1209 Passcode: 201101

- **BDS Monthly Provider Meeting**

- Every 4th Wednesday of the month from 10-11:30am

https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZWZjYTBjMjUtMzg2Yi00MDYxLWEyYWYtZDFkYmU1NTk3YTty%40thread.v2/0?context=%7b%22Tid%22%3a%22992deae9-1c4c-42c8-a310-5088af55ba74%22%2c%22Oid%22%3a%227adcb656-a0c6-49b6-992c-55d9d43565e7%22%7d

BDS Bi-Weekly Provider Readiness Open Office Hours

BDS is offering bi-weekly office hours to providers to get their 7/1 readiness questions answered.

BDS is here to answer or provide support on the following:

- Enrollment
- Billing
- New Roles and Responsibilities
- Clarity on 7/1 Topics
- Technical Assistance

Please follow the zoom link below to enter the office hours meeting room.

<https://nh-dhhs.zoom.us/j/85809901209?pwd=bnEyM0FrdzZXZWVXOWF4b0tPanRpQT09>

Meeting ID: 858 0990 1209 Passcode: 201101

Rule Update



Rule Update

To support the July 1 compliance go-live, BDS has been partnering with stakeholders on key rule updates. These include He-M 503, He-M 505 and establishment of a new Provider Rule.

Currently the status of these rules is as follows:

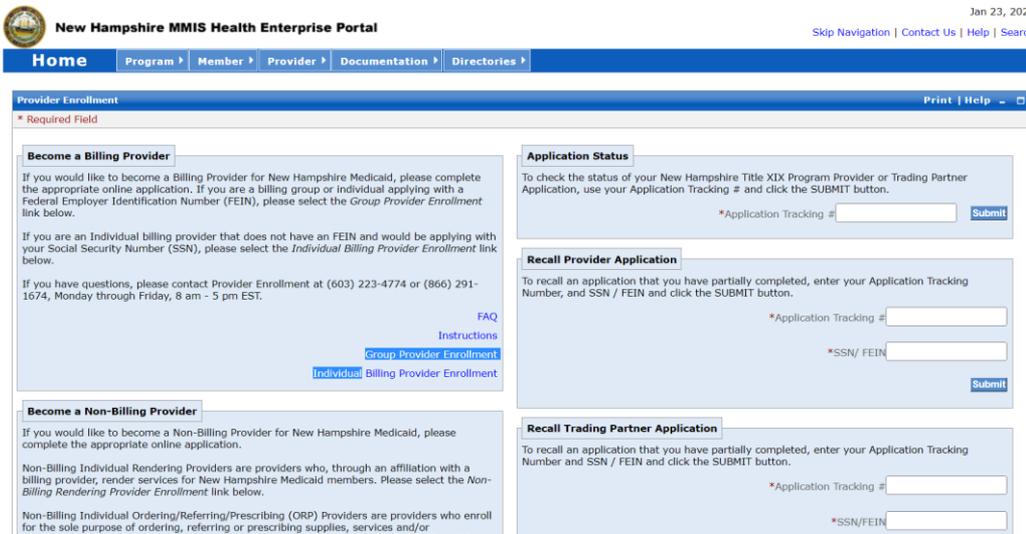
- **He-M 503 has gone through informal public comment and will be going to formal public comment soon**
- **He-M 505 is currently in informal public comment.**
- **BDS has begun work on content for a new regulation that will, in partnership with He-M 505, establish a provider governance structures across BDS, Area Agencies and service providers.**
 - BDS plans to provide a high-level overview of the Provider Rule during the 4/11 BDS Bi-weekly Provider Readiness Office Hours
 - Additional training and guidance will be provided during the May 24th provider meeting.

Provider Readiness Updates



Provider Enrollment

All providers providing services, including all Area Agencies, for individuals under the Developmental Disabilities (DD) Waiver, In-Home Supports (IHS) Waiver, and/or Acquired Brain Disorder (ABD) Waiver must be a Medicaid enrolled provider, whether they intend to bill directly or not.



Jan 23, 2023

[Skip Navigation](#) | [Contact Us](#) | [Help](#) | [Search](#)

Provider Enrollment Portal

<https://nhmmis.nh.gov/portals/wp/s/portal/ProviderEnrollment>

Conduent Provider Relations

Email Address:

nhproviderrelations@conduent.com

Office Phone: 1-866-291-1674

BDS and Conduent is actively reaching out to known providers who have not applied or may have an incomplete applications.

Delays in submitting your application may impact your ability to bill for services July 1, 2023.

Please get applications in as soon as possible!

Enrollment Application Tips and Information

- ✓ Select Developmental Services Group as the provider type
- ✓ Make sure to select all of the specialties (aka services) that your organization provides
- ✓ Respond to Conduent's request for application updates in a timely fashion
- ✓ To complete the application process be prepared to schedule site visits at service locations
- ✓ Follow up with BDS staff or Conduent if you have any questions or concerns regarding your application
- ✓ Follow the instructions outlined in the Fall 2022 Medicaid Enrollment webinar, [posted here](#).

Medicaid Enrolled Trading Partners

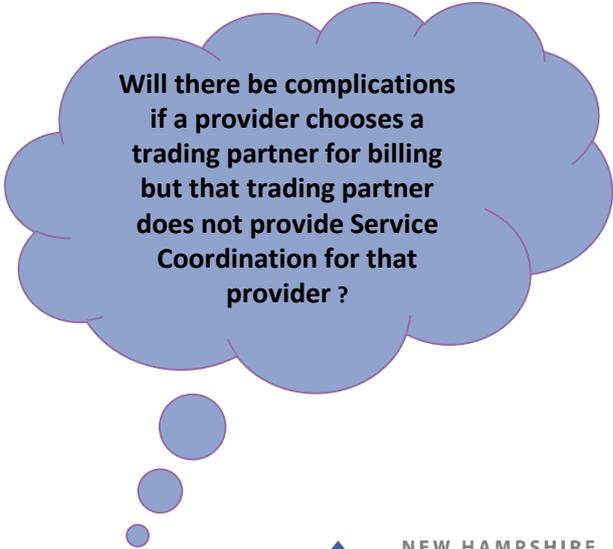
There are 74 Medicaid enrolled trading partners.

- List of Approved Trading Partners <https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/bdslistmedicaidenrolleddtradingpartners.pdf>

(This list will continue to be updated as additional trading partners are approved)

If providers select to use a trading partner, they should:

- Verify that the trading partner is approved
- Verify with the trading partner that they have the billing software to bill on 7/1
- Submit the trading partner agreement

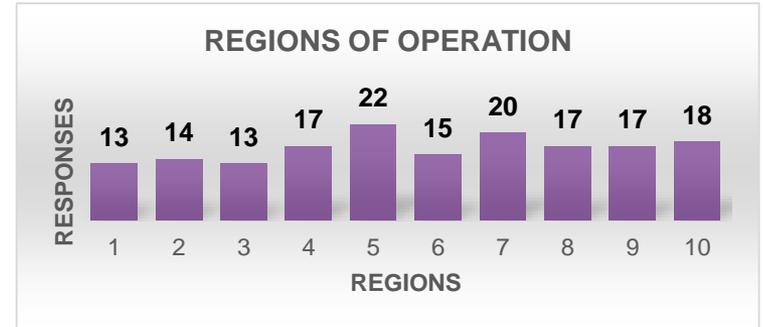


Will there be complications if a provider chooses a trading partner for billing but that trading partner does not provide Service Coordination for that provider ?

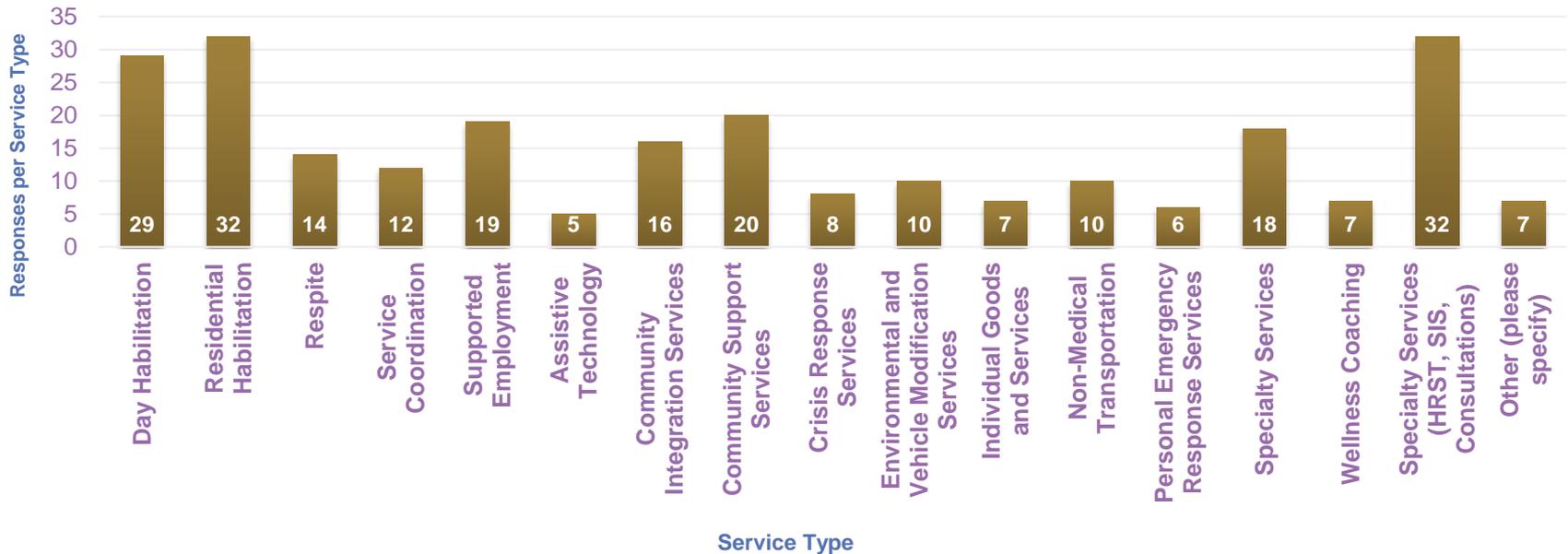
Provider Readiness Survey Update

BDS received 45 responses to the survey.

- 76% of responses from Provider Agencies.
- 20% of responses from Area Agencies.
- 4% of responses from Independent Service Coordination Agency
- 97% of responses answered yes to submitting an enrollment application



Which of the following services do you currently provide?



Provider Readiness Survey Update

Survey participants shared that they would like more support and dialogue around the following areas:

- Claims Submission
- Crisis Management
- Capacity Building
- Service Authorization
- Service Planning
- Rates

Scheduled Readiness Trainings	
Trainings	Months
Service Authorization (Service Coordination Meeting)	April
Service Planning (Service Coordination Meeting)	April
Medicaid (NASDDDS)	April
Rules (Service Coordination Meeting)	May
Provider Rule	May
Crisis Policy/Sentinel Events (Service Coordination Meeting)	May
Claims Submission	June

Email Jessica Kennedy at jessica.i.kennedy@dhhs.nh.gov if you want to be added to the distribution list.

Question and Answer





NEW HAMPSHIRE
DHHS
DEPARTMENT OF
HEALTH & HUMAN SERVICES

Office Hours: March 28th 11-12pm
Provider Meeting: April 26th 10-11:30am
